



ALUMAT FLOORING SOLUTIONS GUARANTEE – ENTRANCE MATTING

All products carry a minimum 5 year warranty period and some have an extended frame warranty of 10 years or 20 years.

We stand behind our mats, and carpets so you can rest assured with our comprehensive guarantee.

Please contact us if you have any concerns or are unhappy with your product. We are committed to making sure you remain one of our valued, satisfied customers.

OUR WARRANTY

- (a.) We provide a minimum five year warranty on all of Alumat entrance mats, provided they have been correctly installed, used and maintained as per our specifications.
- (b.) If any product is found to have been supplied with any faults, we undertake to either repair or replace at our option.
- (c.) Ribbed carpet and mat infills have a 5 year depreciating value warranty. The depreciated value is 20% off the original cost per annum, and is commensurate with the wear and tear expected.
- (d.) Aluminium frames are anodised exterior grade, and may have infills replaced when required. All frames have a minimum of 5 years warranty, and some have 10 year or 20 year warranties.
- (e.) Alumat profiles with five frame warranty are: Alumat 10I and 10D.
Alumat profiles with 10 year warranties are: Alumat 10W and 10WD
Alumat profiles with 20 year frame warranties are: Alumat 15I, 15D, and 15WD.
For the warranty period of the frames, Alumat Flooring Solutions warrants that the frames will be able to be refurbished with replacement infills and Alumat Flooring Solutions will undertake to do so if instructed.
- (f.) Providing the mat has been installed on a level surface as per our Specifications, and there has been no abusive treatment to the mats, we can recondition the mat for you with new infills to look and perform as new. The cost will be around 35% of new mat replacement.
As long as the frames remain sound, we can refurbish them over and over again, to add years more life.

For Alumat Flooring Solutions

Commencement Date

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